VAYNEXO · ENGLISH

Withdraw from a Contract

Last updated: 22 November 2026

This page allows you to give notice of withdrawal from a contract concluded with Vaynexo where this right applies.

Identify your order and the goods or service concerned. No reason is required. You will be able to review your notice before clicking “Confirm withdrawal”.

You will receive an acknowledgement by email without delay, reproducing your notice and its date and time. A notice sent within the applicable period does not depend on subsequent approval by Vaynexo.

See the Returns and Refunds Policy for the time limits, exceptions and return arrangements. You may also notify us of your decision at hello@vaynexo.com or by post to Ludovic Peene — Vaynexo, Rue de Gravière 15/003, 5000 Namur, Belgique.

If your request concerns a service purchased from a professional whose profile is hosted by Vaynexo, address it to that professional. This form concerns sales of physical items and services made by Vaynexo itself.

The information in the form is used to identify the contract, record your notice and deal with its consequences. It is used by Ludovic Peene and the necessary technical service providers. See the Privacy Policy for retention periods and your rights.